

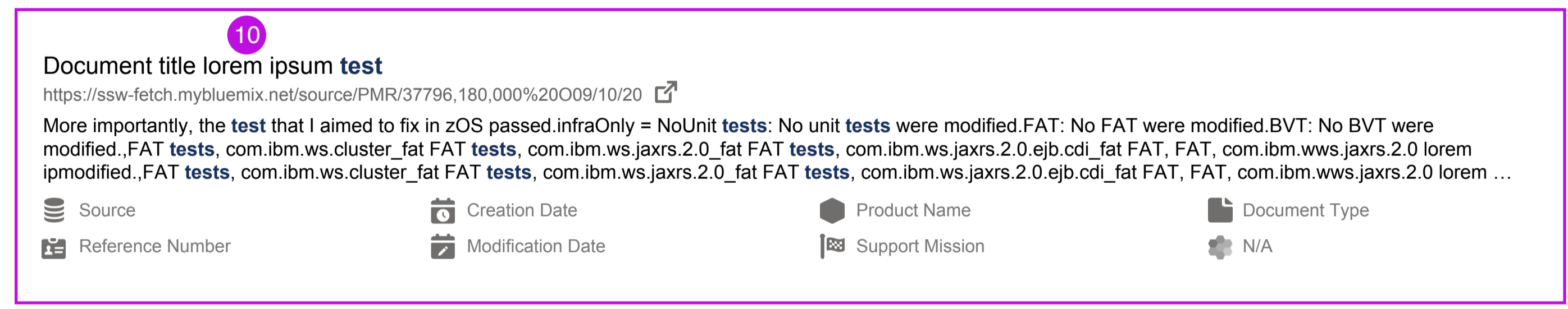
Notes

PROJECT: IBM Support
 ISSUE: Design of new SSW UI interface #1622
 DATE: 02/07/2019
 FILE: -
 AUTHOR: Melanie Klein - UX Architect -
 melanie@us.ibm.com

SCREEN
 Result Line (stand-alone) - Expanded excerpt

Note:
 TBD functionality to switch views from Expanded to Simple and show/hide the Excerpt.

- 1 **Document title**
 This links to the SSW preview page. On hover it will underline. If too it will truncate with an ellipsis.
- 2 **Accessibility Icons**
 Icons for Archived, Internal, Non-IBM, Restricted will display if the document has these statuses. Each will have a tooltip like the other metadata tooltips.
- 3 **Accessibility Icons Tooltips**
 Each of these icons will have a tooltip with the name and metadata technical name.
- 4 **Actual URL of document and icon**
 This is the full URL of the document webpage outside of SSW. It will link to the document webpage and leave SSW opening a new browser tab. On hover it will underline.
- 5 **Excerpt of document**
 This is the beginning of the document. It will be 3 lines and truncated with an ellipsis to show there is more.
- 6 **Main metadata attributes**
 These 8 metadata attributes will have an icon and the metadata attribute value. The value will truncate and display an ellipsis if too long. If the document does not have a value the icon will still display but the attribute value will be "N/A". Each will have a tooltip on hover.
- 7 **Metadata ARM Total Votes**
 If this is an ARM document then the Total Votes of all ARM categories will be displayed.
- 8 **Search term highlight (i.e. test)**
 The search term from the SSW top search area will be highlighted each time it displays in the Document title and the excerpt.
- 9 **Tooltip for metadata attributes (i.e. test)**
 On hover a tooltip will display for all metadata that will display the attribute name in natural language and the metadata attributeName to help users use Advanced Query Syntax and the attribute value (in case the value is truncated on the page).
- 10 **Document title that does not have a preview in SSW**
 Documents that do not have a preview in SSW will not be linked. To view the document users will have to click on the full URL link.
- 11 **Tooltip for ARM metadata and votes**
 On hover a tooltip will display with the attribute name in natural language and the metadata attributeName to help users use Advanced Query Syntax. In addition the total ARM votes for up and down will display which is a total for all voting categories.
- 12 **New SSW logo**
 This is a placeholder for a new SSW logo.



Options ⓘ

Filters | Preferences

Sort By: Default

CATEGORIES

- Doc Type
- Source
- Product Name
- Support Missions

DATES

- Creation Date
- Modification Date

TBD

<p>Document title lorem ipsum test</p> <p>https://ssw-fetch.mybluemix.net/source/PMR/37796,180,000%20O09/10/20</p> <p>Source Reference Number Creation Date Modification Date</p>	<p>Product Name Support Mission Document Type</p> <p>▲ 0 ▼ 2</p>
<p>Document title lorem ipsum test</p> <p>https://ssw-fetch.mybluemix.net/source/PMR/37796,180,000%20O09/10/20</p> <p>Source Reference Number Creation Date Modification Date</p>	<p>Product Name Support Mission Document Type</p> <p>N/A</p>
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New SSW Icon

test

Connected to AMERICA

Options

Filters Preferences

Sort By Default

CATEGORIES

- Doc Type
- Source
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DATES

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TBD

1 Knowledge ... Document title lorem ipsum test

2 IBM Commu... Document title lorem ipsum test

3 Source Document title lorem ipsum test

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Source Document title lorem ipsum test

Source Document title lorem ipsum test

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Source Document title lorem ipsum test

Source [FVT Slow annotation used on method is not respected.](#) 5

https://ccm-q1labs.canlab.ibm.com:9449/ccm/web/projects/Security%20Intelligence#action=com.ibm.team.workitem.viewWorkItem&id=195169

More importantly, the test that I aimed to fix in zOS passed.infraOnly = NoUnit tests: No unit tests were modified.FAT: No FAT were modified.BVT: No BVT were modified.,FAT tests, com.ibm.ws.cluster_fat FAT tests, com.ibm.ws.jaxrs.2.0_fat FAT tests, com.ibm.ws.jaxrs.2.0.ejb.cdi_fat FAT, FAT, com.ibm.wss.jaxrs.2.0 lorem ipmodified.,FAT tests, com.ibm.ws.cluster_fat FAT tests, com.ibm.ws.jaxrs.2.0_fat FAT tests, com.ibm.ws.jaxrs.2.0.ejb.cdi_fat FAT, FAT, com.ibm.wss.jaxrs.2.0 lorem ...

Source Creation Date Product Name Document Type

Reference Number Modification Date Support Mission N/A

Source Document title lorem ipsum test

Source Document title lorem ipsum test

Source Document title lorem ipsum test

Source Document title lorem ipsum test 6

Terms of Use

Notes

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Result Line (stand-alone) - Simple no excerpt

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- 1 Source metadata**
Source will be displayed in a set column before document title. It will have a icon and value and tooltip on hover. If the source text needs to be truncated an ellipsis will display.
- 2 Document title**
See "Result Line (stand-alone) - Expanded excerpt" for functionality.
- 3 Accessibility Icons**
Icons for Archived, Internal, Non-IBM, Restricted will display if the document has these statuses. Each will have a tooltip like the other metadata tooltips.
- 4 Removed**
- 5 Tooltip - Document title**
Tooltip will display information that is not listed in the Simple view of the search results except Source which will be repeated. Nothing in the tooltip is linked or interactive. It will have:
-Actual URL of document
-Excerpt (if it's not displayed in the simple view)
- 6 Document title that does not have a preview in SSW**
Documents that do not have a preview in SSW will instead link to the document webpage outside of SSW and include the New Window icon at the end of the title.

New SSW Icon

✕

Connected to AMERICA

Options ⓘ

📄 ↶ ✕ ✓

Filters

Preferences

Sort By

Default
⌵

CATEGORIES

- ▼ Doc Type
- ▼ Source
- ▼ Product Name
- ▼ Support Missions

DATES

- ▼ Creation Date
- ▼ Modification Date

TBD

📄 Knowledge ... [Document title lorem ipsum test](#) 1

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📄 IBM Commu... [Document title lorem ipsum test](#) 👤

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📄 Source [Document title lorem ipsum test](#) 2

[https://ccm-q1labs.canlab.ibm.com:9449/ccm/web/projects/Security Intelligence#action=com.ibm.team.workitem.viewWorkItem&id=195169](https://ccm-q1labs.canlab.ibm.com:9449/ccm/web/projects/Security%20Intelligence#action=com.ibm.team.workitem.viewWorkItem&id=195169)

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📄 Source

📅 Reference Number

📅 Creation Date

📅 Modification Date

🏠 Product Name

📄 Support Mission

📄 Document Type

⚙️ N/A

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📄 Source [Document title lorem ipsum test](#)

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Note: TBD functionality to switch views from Expanded to Simple and show/hide the Excerpt.

- 1 **Excerpt**
Excerpt added to the Simple view.
- 2 **Tooltip - Document title - No excerpt**
This is the tooltip without the document excerpt since the user opted to show it in the results.