



Notes

PROJECT: IBM Support
 ISSUE: Design of new SSW UI interface #1622
 DATE: 05/20/2020
 FILE: —
 AUTHOR: Melanie Klein - UX Architect - melanie@us.ibm.com

SCREEN

SSW Preview - Embedded - Text tab - Filters closed

Note: All icons will have tooltips and hover states.

- 1 **Preview salesforce tab**
Clicking a search result title in SSW will open the preview in a new salesforce tab as it does currently. Tab functionality is not changed.
- 2 **ARM dropdown**
This dropdown will contain the 3 ARM (Knowledge Bar) options:
-Attach
-Comments
-Recommendations
The buttons will function exactly as the current ones do.
- 3 **Previous and Next buttons - removed**
These buttons will not be used for the embedded preview since each preview will open in a new salesforce tab.
- 4 **X icon**
Clicking this will close the Preview screen and return to the search results page and section of the result line clicked on.
- 5 **ARM Button States**
This shows the different button states.
- 6 **Scroll**
The Preview screen scroll will start from below the Text and Metadata tabs.

5

ARM Button States

If document is not attached	ARM
If document is already attached	ARM
After document is attached	ARM



Support Search with Watson

All Test

Query Aa



1 - 25 of 1,228 items

Display [List View] [Table View]

Sort Relevance [Dropdown] [Up/Down]

Tools [Settings]



An overview of test cycles and the Test Cycle Manager. How to view test cycle details. Document title lorem ipsum test ...

https://ssw-fetch.mybluemix.net/Collection/PMR/37796,180,000%20009/10/20

Collection Reference Number Creation Date Modification Date

Text Metadata Similar Docs

Name ↓	Attribute	Value	Description
Collection	metadata.Collection	Drupal	Cheese and biscuits fromage.
Creation Date	metadata.creationDate	2008-01-02	Cheese and biscuits fromage frais st. agur blue cheese.
Document Type	metadata.docType	Product Documentation	Cheese and biscuits fromage.
Lorem Ipsum	metadata.moreSupportFor	-	Cheese and biscuits fromage.
Modification Date	metadata.modificationDate	2008-01-02	Cheese and biscuits fromage frais st. agur blue cheese. Pepper jack paneer parmesan goat cheese and wine monterey jack when the cheese.
Operating System	metadata.operatingSystem	Linux	Cheese and biscuits fromage.
Product ID	metadata.productId	SGGXPF	Cheese and biscuits fromage.
Product Name	productName	DB2 for LUW 9.7	Cheese and biscuits fromage.
Public	metadata.isPublic	true	Cheese and biscuits fromage.
Software Edition	metadata.softwareEdition	-	Cheese and biscuits fromage.
Software Version	metadata.softwareVersion	9.7	Cheese and biscuits fromage.
Sub Document Type	metadata.subDocType	Technote	Cheese and biscuits fromage.
Sub Document Type Category	metadata.subDocTypeCategory	FAQ	Cheese and biscuits fromage.
Support Mission	supportMissionName	DB2	Cheese and biscuits fromage.

[Terms of Use](#)

Notes

PROJECT: IBM Support
 ISSUE: Design of new SSW UI interface #1622
 DATE: 05/28/2020
 FILE: -
 AUTHOR: Melanie Klein - UX Architect -
 melanie@us.ibm.com

SCREEN

SSW Preview - Stand-alone - Filters open - Metadata tab

1 Metadata tab
 The Metadata tab will contain the metadata in a 4 column table. The first column is Name (metadata name), Attribute, Value and Description. The default data should be displayed in alphabetical order by Name (A-Z). The columns should be sortable and the text in the columns should wrap.



Support Search with Watson

All

Query



1 – 25 of 1,228 items

Display

Sort

Tools



An overview of **test** cycles and the Test Cycle Manager. How to view test cycle details. Document title lorem ipsum **test** ...
<https://ssw-fetch.mybluemix.net/Collection/PMR/37796,180,000%20O09/10/20>

Collection Reference Number Creation Date Modification Date

Text Metadata **Similar Docs**

- Collection [Document title lorem ipsum **test**](#)
- Collection [Document title lorem ipsum **test**](#)
- Collection [Document title lorem ipsum **test**](#)
- Collection [Document title lorem ipsum **test**](#)
- Collection [Document title lorem ipsum **test**](#)

[Terms of Use](#)

Notes

PROJECT: IBM Support
 ISSUE: Design of new SSW UI interface #1622
 DATE: 05/26/2020
 FILE: —
 AUTHOR: Melanie Klein - UX Architect -
 melanie@us.ibm.com

SCREEN

Preview - Stand-alone - **Similar Docs tab** - Filters open

Green = MVP2

- Similar Docs tab**
The Similar Docs tab will contain a list of up to 5 similar documents to the current document being previewed. Each document will display Collection and the document Title. The Title will be linked to the preview of that document which will open in a new browser tab. TBD order of documents - either similarity ranking or alphabetical.
- No similar documents found.**
If there are no similar documents found for the current previewed document this message will display.

Text Metadata **Similar Docs**

2

No similar documents found.