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Notes

PROJECT:	IBM Support
ISSUE:	Design of new SSW UI inte
DATE:	04/22/2020
FILE:	—
AUTHOR:	Melanie Klein - UX Archite
	melanie@us.ibm.com

SCREEN

SSW Overall Layout - Welcome

1

Search This will incorporate any filters that have been selected.

2 Filter Icon and Label Clicking on either of these will expand out the Filter Panel.

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						For more details	see our search gu	lide.					

Notes

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SCREEN

SSW Filters - Advanced Query

1 Natural Language/Advanced Query Dropdown TBD name of dropdown. This will allows the user to select either Natural Language which will be the default or Advanced Query. This effect the language used in the search input bar.

Terms of Use

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etails see our search guide.

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SCREEN

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SSW Filters - Welcome - Filters panel detail
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Filter panel open in default state 1

This filter panel expands out when the filter icon & filter label are clicked in the top left of the page body. The filter panel is available and can be used before the top search bar is used. Clicking the Search button in the filter panel is the same as clicking in the top search bar and hitting enter. The search will include any search term entered and any filters selected. Search from the top search bar or filter panel can also run if there is no search term or filters selected.

Default state:

- Source open and sorted by Source Name A-Z. No sources are preselected.
- Add Filters options only contain Common filters not associated to a source.
- No other filters are displayed.
- Filter back arrow icon 2
- 3 Filters header
 - Clicking this header will also collapse the filter panel.
- Information icon 4
- Clickng this icon will launch the Filters Help modal (see wireframe).
- **5** Search button

6

This button functions the same as hitting enter on the keyboard after you click in the top search bar. It run the search based on the search term (or lack of search term) and any filters that have been selected.

Reset Filter Panel link

This link will be inactive while the filter panel is in it's default state. Once any selections are made it will become active. Clicking this active link will reset the entire filters panel to it's default state.

Source dropdown (default is open) 7

Source is open by default and cannot be removed from the filter panel. You can sort by Source Name or #. Clicking the Source checkboxes will filter the search results by the selected sources and also loads associated available filters per source to the Add Filters dropdown below. The Clear link at the bottom left of the source section will be inactive until selections have been made. Once active clicking this will remove all Source selections and remove any added filters that were associated to removed sources. In addition when a Source is removed that has associated filters the user added a Warning Toast Alert will display (see wireframe).

Add Filters dropdown

The default options in this dropdown are the Common filters that are not associated to a Source. Once Sources are selected then the filters associated to each source will be added to this dropdown as options. When a user selects filters from this dropdown they will be added below in the order they are in, in this dropdown. The options in this dropdown will be grouped by Source/Common and within each group should be in A-Z order.



8

Remove All Added Filters

This link is inactive until at least one filter is added from the Add Filters dropdown. Once active, clicking this will remove all filters added from the Add Filters dropdown.

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ect -

Clicking this icon will collapse the filter panel.



Support Search with Watson

← Filters ①

Source Source Name ↓ #↓ A Source name 16,114 10,789 B Source name C Source name 2,065 D Source name E Source name 20,989

F Source name	2,065
G Source name	9,789
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Add Filters

Filter List

A Filter

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B Filter

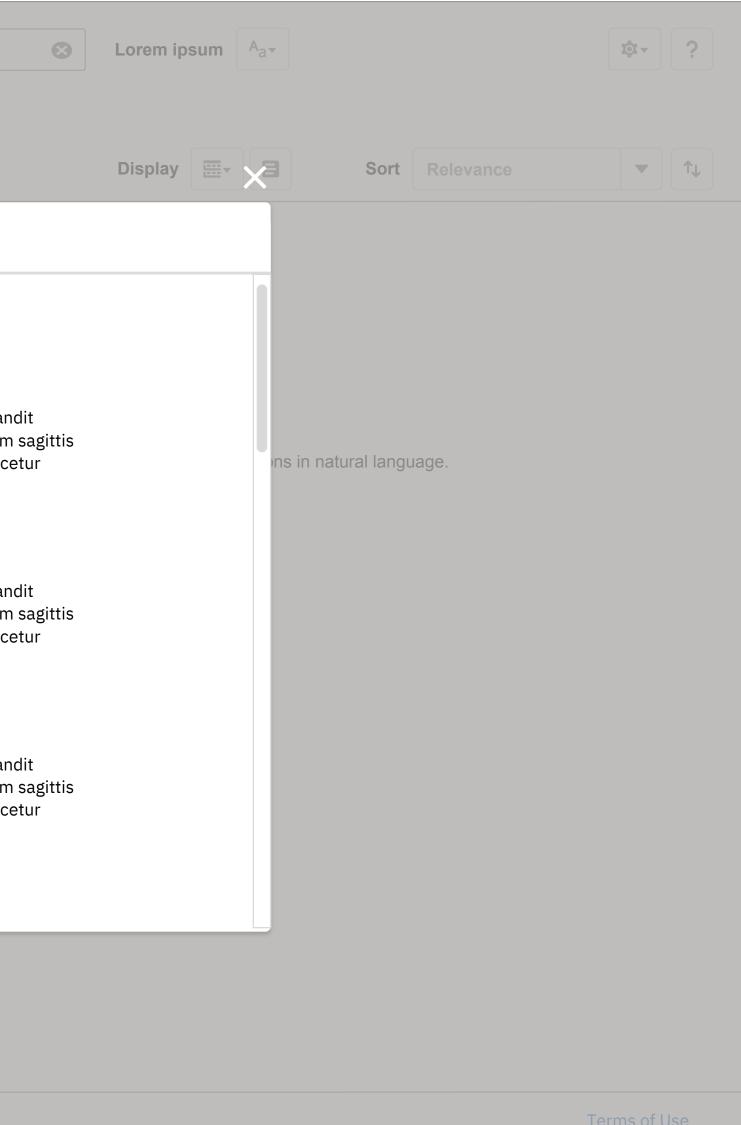
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Datatype: Lorem ipsum

Filter Help



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SSW Filters - Filters Help Modal

Filter Help Modal

This will display when the user clicks on the information icon next to the filter header iin the open filter panel. Thiis modal will list all Common and Source associated filters in the

same order as the Add Filters dropdown. Each filters will have a name, description, and datatype.

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SCREEN

SSW Filters - Search - Filters closed

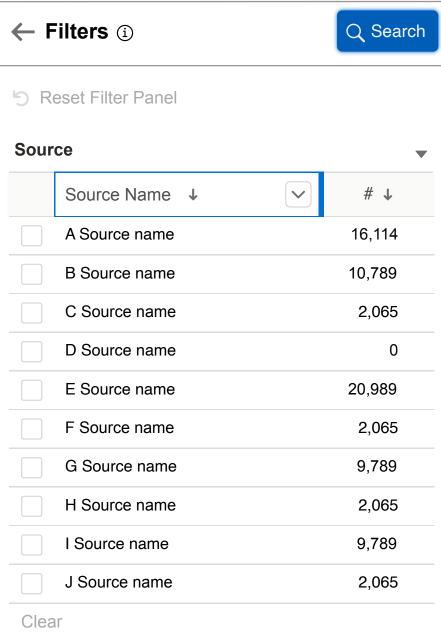
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Support Search with Watson

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Notes

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SCREEN

SSW Filters - Add Filters - Selected Common

Add Filters dropdown before Source is selected Before a "Source" or Sources are selected, only Common filters not associated with Sources will be displayed.

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1

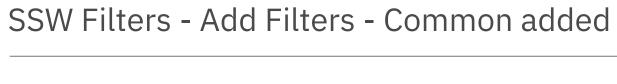
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SCREEN



Common Filters Added After the user selects the Common filters they want to add they will be added in their closed state below the Add Filters dropdown. To expand the filter the user can click carrot icon/filter name. To remove the filter the user can click the "X" icon to the right of the filter name.

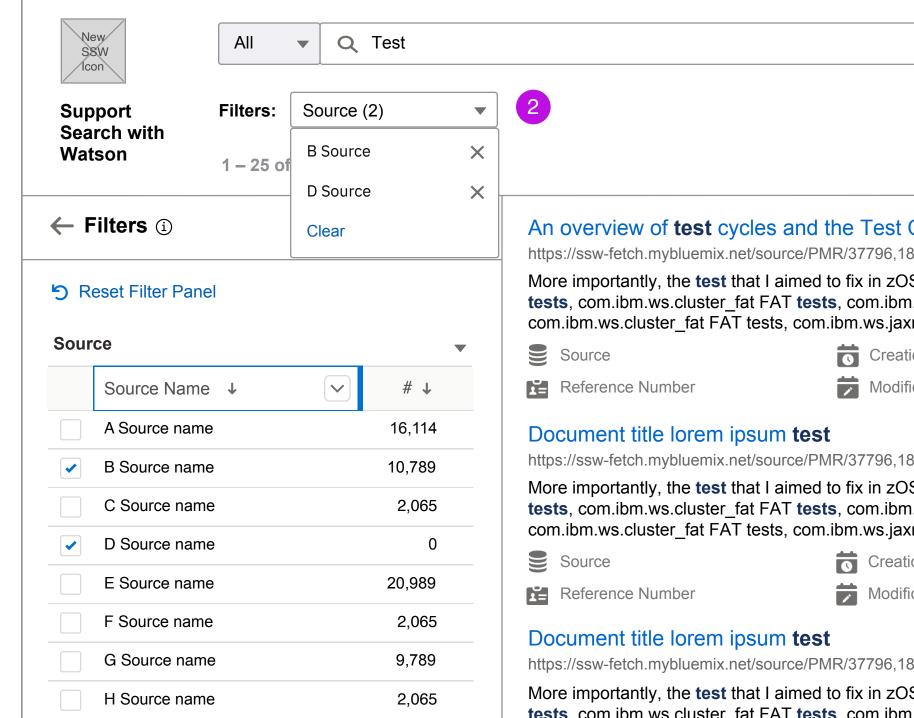
Reset Filter Panel link 2

Now that the default state of the filter panel is changed since filters have been added, this link becomes active.

3

Remove All Added Filters Now that filters have been added this link becomes active.

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9,789

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Clear

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SCREEN

SSW Filters - Selected Sources Add Filters dropdown after Sources are selected Once the user selects sources the Add Filters dropdown will display the associated available filters for the selected sources grouped by Source Name.

Selected Filters 2

This area will show the selected facets for each filter. The user can click the "X" to remove a selected facet and click "Clear" link to remove all selected facets for that filters.

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SSW

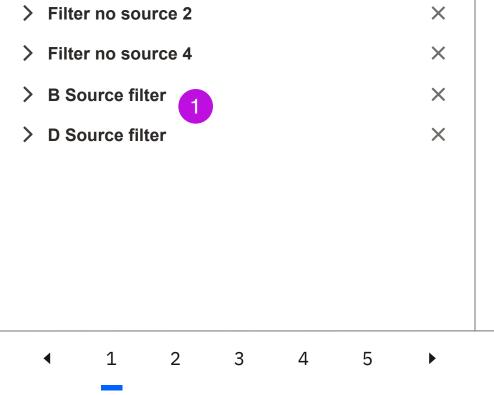
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Support	Filters:	Source (2)
Search with Watson	1 – 25 of	B Source
		D Source
← Filters i		Clear

S Reset Filter Panel

Sour	се		▼
	Source Name ↓	✓ #↓	
	A Source name	- 16,114	
✓	B Source name	10,789	
	C Source name	2,065	
✓	D Source name	0	
	E Source name	20,989	
	F Source name	2,065	
	G Source name	9,789	
	H Source name	2,065	
	I Source name	9,789	
	J Source name	2,065	
Clea	ar		

Add Filters	Remove All Added Filters
Select	•
Available filters will be a are made.	added/removed as Source selections



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Notes

PROJECT:	IBM Support
ISSUE:	Design of new SSW UI inte
DATE:	04/22/2020
FILE:	_
AUTHOR:	Melanie Klein - UX Archite
	melanie@us.ibm.com

SCREEN

SSW Filters - Selected Sources filters added



1 Common Filters Added

After the user selects the Source associated filters they want to add they will be added in their closed state below the Add Filters dropdown and below any filters that area already added. To expand the filter the user can click carrot icon/filter name. To remove the filter the user can click the "X" icon to the right of the filter name.

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All	•	Q	Test

Support Search with Watson

Filters:	Source (2)
	B Source

D Source

Clear

1 – 25 of

X

X

← Filters 🛈

S Reset Filter Panel

Sour	ce		•
	Source Name ↓	✓ #↓	
	A Source name	16,114	
	B Source name	10,789	
	C Source name	2,065	
	D Source name	0	
	E Source name	20,989	
	F Source name	2,065	
	G Source name	9,789	
	H Source name	2,065	
	I Source name	9,789	
	J Source name	2,065	
Clea	ar		

Clear

Remove All Added Filters Add Filters

Select

Available filters will be added/removed as Source selections are made.

Filter no source 2		
Filter no source 4		
B Source filter		
Q Search		
Product Name ↓	~	#↓
A Product name		16,114
B Product name		10,789
C Product name		2,065
D Product name		0
 E Product name 		20,989
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G Product name		9,789
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Notes **PROJECT:** IBM Support **ISSUE:** Design of new SSW UI interface #1622 04/22/2020 DATE: FILE: — AUTHOR: Melanie Klein - UX Architect -

melanie@us.ibm.com

SCREEN

SSW Filters - Selected Sources filters facets selected

New SSW Icon	All 🔻	Q Test				8	Lorem ipsum	A _a ▼		\$ • ?
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PROJECT:	IBM Support
ISSUE:	Design of new SSW UI into
DATE:	04/22/2020
FILE:	_
AUTHOR:	Melanie Klein - UX Archite
	melanie@us.ibm.com
SCREEN	
SSW Filte	rs - Selected Sourc

Toast notification warning This will display when a user removes a selected Source that the user already added filters for. "Continue to delete?" link will remove the source and associated added filters. Checking the "Do not show this message again." checkbox will not show this toast again for the same situation (TBD per session or other measurement). Clicking the "X" ison in the upper right will close the teast patification 2 "X" icon in the upper right will close the toast notification.

Terms of Use

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ce being removed - toast

ated added filters When the user removes a selected Source that the user already added filters for there will be a toast notification that pops up to let the user know those associated filters will also be removed.

	Test			S Lorem ip	sum A ₂	☆- ?
New S&W Icon					Sum d'	
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Notoc		
Notes		
PROJECT:	IBM Support	
ISSUE:	Design of new SSW UI inter	
DATE:	04/22/2020	
FILE:	_	
AUTHOR:	Melanie Klein - UX Architec	
	melanie@us.ibm.com	
SCREEN		
SSW Filters	- Selected Source	
1 D Source filter		

This is now removed.

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ce after removed

2 Selected D Source filter and facets selected This is also now removed.

FLAT

	Secret	
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	Product Name ↓ ∨	#↓
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	B Product name	10,789
	C Product name	2,065
	D Product name	0
	E Product name	20,989
	F Product name	2,065
	G Product name	9,789
	H Product name	2,065
Clear		

TREE-GRID

Q	Search	
1	Product Name ↓	# ↓
	> A Product name	16,114
	B Product name	10,789
	> C Product name	2,065
	> D Product name	2,065
	> E Product name	20,989
	F Product name	2,065
	> G Product name	9,789
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Cle	ar	

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Product Name ↓	#↓
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Clear	

Notes

PROJECT:	IBM Support
ISSUE:	Design of new SSW UI interface #1622
DATE:	04/22/2020
FILE:	_
AUTHOR:	Melanie Klein - UX Architect -
	melanie@us.ibm.com

SCREEN

SSW Filters - Filter Types

1 Tree-Grid

Sorting will only sort closed show/hides at top level. Default sort would be by numbers in descending order. There will be a max number displayed. This hierarchy will only be 1 level deep.

DATE

Last 7 days	Last 12 months
Last 30 days	Last 24 months
From	То

BOOLEAN

Clear

Lorem ipsum	
◯ True	
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1,972

934

Clear



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All of these words:

This exact word or phrase:

Any of these words:

None of these words: